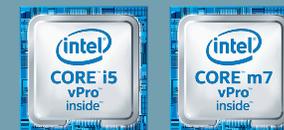


Save Time and Increase Efficiency with Continuum and Intel® vPro™ Technology



Why Continuum and Intel vPro Technology?

Together, Continuum and Intel vPro technology help you improve efficiencies, gain greater control, and provide better overall service to your clients.

Benefits to the MSP

- **Improve technician utilization and efficiency.** Through the Continuum and Intel® vPro™ technology integration, your technicians will have powerful, remote access capabilities for Intel vPro technology-based PCs, giving them greater control and the ability to resolve issues remotely. This applies to the Continuum Network Operations Center (NOC) as well, which can act on your behalf to resolve issues and complete maintenance tasks after-hours, without your staff needing to work around-the-clock.
- **lower total cost of delivery and increase margins.** With greater remote access capabilities, your team can diagnose and remediate more issues remotely, which helps reduce truck roll expenses and increase your margins.
- **provide additional services and improve client satisfaction.** Using Continuum and Intel vPro technology, you can proactively manage your customer's PC power state and reduce their power costs. In addition, remote remediation means less downtime and greater productivity, making you a more effective overall service provider.

Why Choose Continuum?

- **Built on an intelligent alerting engine.** Continuum RMM is built on our proprietary IntelliMon® alerting engine, which significantly reduces the noise of traditional RMM by generating alerts only when action is needed.
- **Preconfigured with over 2400+ alerts.** Spend less time configuring, managing, and updating your RMM solution and more time on projects that generate revenue for your business.
- **Backed by a fully-integrated NOC.** Continuum's RMM solution is backed by over 700 NOC technicians, allowing you to grow your business without needing to grow your staff.
- **Completely dedicated to your success.** As the only channel-exclusive RMM platform, our team is there to support you in every phase of your business, because we're only successful if you're successful.

Benefits to the Client

- **Reduce PC support costs.** With Intel vPro technology there are fewer on-site visits, which means lower overall PC support costs for your clients.
- **Increase employee productivity.** Issues are resolved faster, enabling employees can get back to work sooner.
- **Save money through remote power management.** Your clients can save up to \$76 per PC per year on power costs.¹

PCs with Intel® vPro™ technology¹ have unique hardware-based management and security capabilities that extend Continuum's functionality to further streamline PC management and increase security. Intel vPro technology can result in up to \$906 in potential cost savings per PC over three years.¹

Your Continuum and Intel Key Contacts

Continuum:

For more information about Continuum, call 1-866-223-7394

Visit www.continuum.net to read more about our MSP solutions and start a trial of our platform.

For existing Continuum partners, contact your Regional Account Management Team to learn more.

Intel:

For more information on Intel vPro technology, contact activation@intelmsp.com.



PC repair times reduced by up to 90%

“Intel vPro technology-based PCs let us replace a truck roll with a remote action, which is the key to speed and efficiency. A typical repair that would take two hours on a non-vPro system would take 10 minutes on a vPro-based system.

“A typical deskside visit takes 90 minutes of travel time, plus fuel cost, plus pulling the technician off of other tickets and projects. vPro converts all of that into a fast, remote activity.”²

James Gentry, President, Atlantic Data Team

Deskside visits reduced by 75%

“Before we used Intel vPro technology-based PCs, we would lose 90 minutes for an average truck roll. We have customers all over the Kansas City metro area in two states. With vPro’s remote capabilities, we can eliminate 3 out of 4 of those deskside visits. And any time my technicians are not on the road, they can be working on other projects and service tickets.”³

Tom Noon, Owner, KC Computer Support

Hardware and OS repair times reduced by 75%

“In the case of a hardware issue, we can diagnose remotely and take the right part on the first visit. That makes our average hardware repair time go from 3 hours to 45 minutes. We can even reload an OS without visiting the machine, which is a huge benefit...you don’t have to spend 2 to 4 hours onsite, waiting for the machine to rebuild. Intel vPro technology takes a typical OS repair from 2 hours to 30 minutes. And while the rebuild is running, our technician can work on other tickets, rather than tapping his foot at the customer’s site.”⁴

Lyle Epstein, President and CEO, Kortek Solutions

For more information, visit msp.intel.com/continuumnavigator

¹<http://msp.intel.com/uploads/Continuum-MSP-Data-Points.pdf>

²Source: field testing by Atlantic Data Team during March 2016.

³Source: field testing by KC Computer Support during March 2016.

⁴Source: field testing by Kortek Solutions during September 2015.

*Other names and brands may be claimed as the property of others.

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